

 **To confirm your booking, please read, complete & return this form, taking a copy for your records.**

 ***Maximum number participating children: \_\_\_\_ Adults: \_\_\_\_ Age range of group: \_\_\_\_\_ Date of Visit: \_\_\_\_\_\_\_\_\_\_***

Please note, the maximum number is the number of places you are booking, numbers can be decreased up to 9 weeks prior to

arrival, but the numbers cannot be increased after submitting the booking form. Please read the T’s & Cs carefully.

|  |
| --- |
| **Name of Group/Individual**:  |
| Name of person making the booking: |
| Name of group leader attending: |
| Address for correspondence:  |
|  |
| Postcode:\_\_ | Telephone:  |
| Email Address |
| **(Accounts)** Name: |
| Accounts Invoice Address: |
|  |
| Order number – this must be provided with your booking form if one is required for payment:  |
| Postcode: | Telephone:  |
| Email: |
| Method of transport: |

**Type of Visit (Please tick)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| FULL DAY | HALF DAY | CANVAS | RESIDENTIAL | BUILDINGS ONLY |

|  |
| --- |
| Please let us know, on this form or before your visit, if you have booked a full day but will need to depart before the last activity finishes or arrive after the first activity starts.  Activities may not be able to run if your departure or arrival time changes on the day. Refunds unavailable for missed activities or spaces not taken on the day |
| **Group 1 Arrival** | **Departure** | **Group 2 Arrival** | **Departure** |
| Residential Groups note: For split weeks please show arrival & departure times for both groups 1 & 2 |
| Date: Time: | Date: Time: | Date: Time: | Date: Time: |

|  |  |  |  |
| --- | --- | --- | --- |
| **Group details** | **Number of male visitors** **attending** | **Number of female visitors** **Attending** | **Number of visitors with** **disabilities** |
|  | Group 1 | Group 2 | Group 1 | Group 2 | Group 1 | Group 2 |
| Teachers, Leaders & helpers |  |  |  |  |  |  |
| Participating Adults 18 plus |  |  |  |  |  |  |
| Seniors 13 – 17 |  |  |  |  |  |  |
| Juniors 8 – 12 |  |  |  |  |  |  |
| Juniors 4 – 7 |  |  |  |  |  |  |
| Infants |  |  |  |  |  |  |

**Residential Accommodation Requirements**

Do you require laundry facilities £10.00 per group?

Do you require the games equipment on arrival? This requires a £10 deposit which is

refundable on departure, if no damage has occurred.

**Activities:** Please state your chosen activities at the time of booking, activities cannot be booked at a later date, if no activities are stated, we will choose activities that are not booked by other groups for you.

**List A**:

High ropes, climbing, abseiling, monkey tree climbing, kayaking, canoeing, vines & bridges, raft building, assault course on its own, with mud run or with team building elements or zip line.

**List B**:

Team building, orienteering, bushcraft, nature studies, archery, Woodlands explorer, Riverland’s explorer, mini medics (books available to accompany the course at £3.50 per child), atlatl, tomahawk throwing or caving.

**SHOP:**

A variety of souvenirs are available to pre-order 2 weeks prior to your visit, to be invoiced and paid by the organisation making the booking, by bacs, please contact us for further details.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Full Week** Please choose 6 activities from list A & 6 from list B | **Half week** Please choose 3 activities from list A & 3 from list B | **Over night**Please choose 2 activities from list A & 2 from list B | **Half Day** Please choose 1 activity from list A & 1 from list B | **Full Day** Please choose 2 activities from list A & 2 from list B  | **Other**First Aid coursesBuilding or ground hireBritish Canoeing Start Awards |
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**Data Protection Act**

It is our intention to keep the information contained in this form on our computerised data base system. We will never pass this information onto third parties. If you have any objections to us doing so, please inform the Centre Manager, Mr. C Wright in writing, Woodlands Adventure & Outdoor Learning, Bourne Vale, Aldridge, Walsall, WS9 0SH, Company Limited by Guarantee, Registration No: 6311234. Charity: (The Birmingham Boys & Girls Union) Company Registration No: 1120499.

Please sign if you would like Woodlands Adventure to send you information and future offers by email.

Sign: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**IMPORTANT!** Please confirm that your group will bring a car/minibus (suitably insured) for use in the event of a member of your group requiring treatment at a medical Centre or hospital or should a member of your group need transporting home. **YES / NO**

**Declaration**

On behalf of the above organisation, I/we are authorised to make this booking and agree to observe the booking terms & conditions of the Birmingham Boys & Girls Union, trading as Woodlands Adventure, to meet the required charges.

**Signed (Organiser) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_**

**Position: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Full name, (Please print):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Signed (Head Teacher/ Manager):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date: \_\_\_\_\_\_\_\_\_\_\_**

**Position: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Full name, (Please print):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Please tick box: I agree to the terms & conditions of booking**

It is your responsibility as party leader, to have all medical information to hand as well as adequate medication for the duration of your visit.

It is your responsibility as party leader to inform Woodlands Adventure of any medical condition, injury or any other impairment of any person attending that would prevent their safe participation in any of our activities. If none exist please write "NONE" in the box below.

Please provide a list of names for Fire & Insurance regulations on the day & list any medical conditions that we may need to be aware of for each person participating in the activities or staying overnight. Parents/guardians and adult participants must also read and sign a consent form, to be handed to the centre on arrival for each person participating in the activities.

If you would like any more information, please call 0121 353 7329 during normal office hours, between

 09.00 and 1700.

Please email your completed booking form to: action@woodlandsadventure.co.uk

Payment methods

We accept payment by bank transfer (BACS), please use the invoice number as the payment reference.

Our bank account details will be detailed on your invoice.

**Booking Terms & Conditions:** In these booking terms & conditions, the “Centre” (BBGU), means the Birmingham Boys & Girls Union. Registered office address: c/o Mr N Rogers, Malcolm Piper & Company Ltd, Kingsnorth House, Blenheim Way, Kingstanding, Birmingham, B44 8LS. Trading as Woodlands Adventure & Outdoor Learning, Bourne Vale, Aldridge, Walsall, WS9 0SH.

**1.** The Centre, trading as Woodlands Adventure & Outdoor Learning (Woodlands Adventure), reserves the right to increase prices should any of our costs increase by more than 7½%. Any increase in charges will be notified in writing to those with provisional or confirmed bookings.

**2. Provisional Bookings**, which the Centre has accepted by telephone, email or in person, will be **held for seven (7) days only,** from the date of acceptance**. Dates are automatically released if a booking form has not been received during the 7-day period**.

**3. Bookings:** A booking is only deemed as confirmed upon receipt of a fully completed and signed booking form, this is a contractual agreement with the Centre. By completing and signing this form you are agreeing to the Centre’s terms & conditions. **Invoices are raised for the number of participants stated on the booking form, please put your maximum group participant numbers on the form as additional places cannot be added later.**

**4. Deposits:** A 50% deposit per person is required. Deposits are non-refundable. In the case of early bookings and bookings for large groups, the amount of deposit to be paid at the time of booking may be negotiable with the management of the Centre, however, should the booking be subsequently cancelled the full deposit is due. Payment is to be made within thirty (30) days of receiving your deposit invoice.

**5. Cancellations/reductions in numbers:** If you need to reduce your numbers, please do so at least nine (9) weeks prior to your arrival date, the numbers can be adjusted on your balance invoice which is payable eight (8) weeks before arrival. Please note that we are unable to delete invoices and re-issue a new invoice, reductions in numbers will be adjusted with a credit note to pay off against your invoice, to reduce the final amount owing.

Deposits paid are non-refundable. If you cancel your booking within Eight (8) weeks or less of your expected arrival date, you will be liable to pay the full balance for your visit.

**Please note that cancellations need to be made in writing and is only effective when the cancellation has been confirmed in writing by the Centre.**

**Covid-19 related temporary conditions:** Now that self-isolating and testing restrictions have changed,the Trustees of the charity, will review each case on an individual case basis for participants who cannot attend on the day of their visit, due to testing positive with covid-19.

**6. Invoices** will be calculated on the basis of the total number booked (taking into account any cancellations notified to us in advance in writing). **Final payment of the account should be sent to the Centre EIGHT (8) WEEKS BEFORE YOUR VISIT.** Should you fail to settle your account balance on the due date, your booking may be cancelled and you will be liable for the total remaining monies to be paid in full.

**Final numbers cannot be adjusted down after the 9-week period prior to your arrival date & no refunds can be given for places paid for which are no longer required.**

**Increasing numbers**: It is not guaranteed that you will be able to increase numbers at a later date. This is dependent on the total numbers booked into the Centre on any one day. We operate on a strict staff to client ratio. Please contact the Centre first, before booking additional numbers to your groups visit to ensure we can accommodate any additional places that may be required.

Payments are to be made by bacs or bank transfer, cheques, cards and cash payments are not accepted. Please make payments Monday to Friday, during normal office working hours, between 09.00 and 17.00 hours, payments cannot be made after your visit or on the day of your visit.

**7. No refunds** can be made for accommodation vacated before the departure date, or activities booked but not used on the day.

**8. Photographs:** During your visit an official photographer may take photographs for inclusion in future promotional material for the Centre. We are happy to exclude any member of your group, please advise us in writing of their details.

I give consent for the Centre to take and use photographs for marketing purposes.

**Signature:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Print **name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**9. Liability: a)** The Centre is covered for Public Liability and Employers Liability. Groups requiring personal cover are advised to contact their own insurance company. Any activity at the Centre, not instructed by our own qualified instructors will require you to obtain your own insurance for loss or accidents.

**b)** The Centre and its staff cannot accept liability for damage to, or loss of, personal property. Groups are advised not to bring personal items of value. Any items left behind requiring postage, can be returned, as long as the postage is paid for by the group.

**10. Smoking/drinking:** Visitors are not permitted to smoke or consume alcohol at the Centre. The Centre will terminate the stay of any individual / group whose actions whilst under the influence of alcohol or drugs are having a negative impact on visitors or staff.

**11. Group Responsibilities:**

**a)** Group leaders are responsible for ensuring high standards of conduct within their groups. The Centre reserves the right to ban any visitors who persistently ignore the rules or act in a manner likely to affect the safety, comfort or wellbeing of other visitors or staff. In such circumstances no refunds will be given. Abusive, inappropriate or violent behaviour towards our staff will not be tolerated.

**b)** At all times the visiting group will be legally responsible in their role as loco parentis for all children. Children subject to a court order or a child in need plan or in care with a local authority.

**c)** The Centre expects youth groups/schools to have at least one adult leader/teacher per 10 children, including males and females when the group is mixed.

**d)** Leaders/Teachers are responsible for their own students/participants.

**12. Damage:** Groups are responsible for the cost of repairs for damage caused to the Centre’s equipment and/or property caused by members of that group. The group will also need to compensate the next visiting group £500.00, if repairs cannot be completed in time for their arrival. A 30% levy will be added for administration costs of the Centre. Damage to trees, plants & wildlife will not be tolerated.

**13. Sales:** No sales transactions may take place at the Centre without the written consent of the management.

**14. Termination of bookings:** The Centre reserves the right to terminate any booking by groups failing to meet these conditions, with no refund given. In the event that the Centre cannot cater for your visit due to the health and safety of its visitors, alternative dates will be offered at the discretion of the Centre.

**15. The Centre** reserves the right to cancel a booking in unforeseen circumstances. In such a situation all monies paid to the Centre will be held as a deposit/balance for a following visit.

**SPECIAL CONDITIONS**

**16. Exclusive use** of the Centre can be made by prior arrangement for groups of 100 or more

**17. Residential/Canvas Arrival & Departure:**

**a)** Accommodation is available for occupancy, under normal circumstances, at 1.00 pm of the day of arrival, unless an earlier time has been pre-arranged in writing, at the time of booking. Dormitories must be vacated by 9.00 am on the day of departure for the cleaning team to prepare all buildings. The main building must be vacated by 10.00 am and departure from site must be made prior to 11.30. Extended stays can be arranged where possible, at the time of booking for an additional fee of £ 50.00 per hour. Toilets and showers, adjacent to the main building may be used by day visitors during your stay on occasion the internal doors will be locked in this instance so that no one can enter the buildings allocated to you during your stay. On occasion the toilets and showers in the main building may be used by day visitors during your stay.

**b)** Groups are responsible for the allocation of beds within the accommodation they have booked. One bottom sheet is provided per bed. Outdoor shoes are not to be worn inside the buildings. Excessive cleaning left from mud, litter or unwashed kitchen items will incur extra cleaning charges. In case of illness it is solely the responsibility of the visiting group’s leaders or first aider to clean.

**18. Sports hall:** The sports hall facility is offered on the strict understanding that adequate supervision is provided by the visiting group during their use. The Centre’s staff will not be available for supervision of activities unless arranged and confirmed in writing in advance. Please note that residential groups have exclusive use of this facility in the evenings. Day visitors may be using the building at other times.

**19. Projector:** We have a projector located in the main building whichis available to groups whose leaders will be responsible for the care and safe return of all equipment loaned to them. Any damage will be charged for. Please bring a laptop & HDMI lead with you.

**20. Quiet on-site** policy is maintained for the sake of other users of the Centre and neighbours from 10.00 pm to 7.30 am. Also, meetings, concerts and parties are not permitted without the specific permission from the Management.

Music events require a PRS Music license, these can be applied for by the Centre and require at least 3 months’ notice. Groups will be responsible for paying the fee.

**21. Pets:** For the protection of livestock on adjacent farmland and the health and safety of other guests, no pets, animals and in particular, dogs with the exception of guide dogs are allowed on site. All mess must be disposed of responsibly.

**22. Educational birthday parties and day visitors:** Groups will be provided with a shelter during their stay. This may be either a stretch tent, sports hall or the camping cabin, dependent on the availability and number of groups booked on site. Toilets and showers may be shared with other groups attending the Centre during busy periods.

**23. Drop off and Collection:** We welcome parents to drop off and collect their children attending the Centre for activities. Out of respect for other groups on site, prior arrangement must be made with the Centre so that drop off & collection points can be allocated. Leaders must be present for both the drop off and collection of children by parents. Please note there is single track road to the Centre, with a 10 mile per hour speed limit. Please allocate staggered time slots for drop off and collection to keep the Vale from becoming blocked. Parking is very limited. The Centre is accessible by coaches and double decker buses. There is a wide entry point for long wheel-based vehicles, with an island to turn around easily when leaving the Centre.

**24. Quotations & Special Offers:** All quotes are priced according to the time of year, numbers of people, facilities & activities required. Changes to the original agreement will be subject to change and the price quoted may therefore increase.

**25. Activities:**  To enable us to ensure the smooth running of the Centre and efficiently plan the day-to-day bookings, staff, participant numbers and the rotation of groups on activities, activities must be chosen at the time of booking. Amendments can only be made during a 4-week period after receiving your booking form. We will do our very best to accommodate your first choice of activities, there may be occasions where this is not possible and we will choose a similar activity for you. Booking forms received without your choice of activities, will be programmed by the centre’s activity programmer. Late arrivals may impede the number of the chosen activities that can be achieved on the day, each activity is 1 hour and 15 minutes in duration and cannot be shortened. If you arrive later than the planned activity start time, the first activity will be cancelled.



